corob

HARPER INC.
INSTALLATION PORTAL

GET READY FOR YOUR TECHNICIAN

# Installation readiness checklist

A prepared store helps your installation run smoothly. Complete this paper request when your dispenser is on site, then email both pages to **install@harperinc.com**.

## Start with your dispenser

**Dispenser serial number** *

## Confirm your store is ready

Check each item only when it is on site and ready for the technician.

- [ ] **Dispenser delivered**
  The dispenser is on site in the installation area.
- [ ] **Colorants available**
  At least two quarts of each required colorant are on site.
- [ ] **Dedicated power ready**
  An accessible, dedicated outlet is available. Shakers will not share it.
- [ ] **Computer components on site**
  PC, monitor, mouse, and keyboard are on site and ready. If COROB supplied your computer, it already meets the requirements.

- [ ] **Accuracy and return-trip acknowledgement**
  I attest that the information in this request is accurate. If any checked item is not on site and ready on installation day, I understand the installation may be rescheduled and I may be charged a return-trip fee after the missing requirement is satisfied.

## Your store contact

**Store name** *

**Contact name** *

**Email address** *

**Phone number** *

## Installation address

**Street address** *

**City** *

**State / province** *

**ZIP / postal code** *

**Suite / unit** optional

Fields marked * and all readiness checks are required to request installation. Continue on page 2.

PREPARATION & SCHEDULING

# Plan your installation

**Store name** *

**Dispenser serial number** *

## Using your own computer

These computer requirements apply only if you are supplying your own PC. A computer supplied by COROB already meets the requirements.

- **Your PC:** Windows 11 Pro, 8GB RAM or more, and a 250GB or larger hard drive. Have the monitor, mouse, and keyboard on site.
- **Color-matching preparation:** Have any applicable color-matching system and spectrophotometer on site for the appointment.
- **Technician training:** Includes dispenser-related integration and instruction. Comprehensive color-matching, paint-line, and color-theory training are not included.

## Installation scheduling

**Suggested installation date (MM/DD/YYYY)** optional

We will work hard to meet your suggested date. It is not a confirmed appointment and depends on technician availability in your area. Our installation staff will contact you to set the final date.

Allow up to 7 business days to arrange installation in some areas. Timing depends on local technician availability. Your suggested date is not a confirmed appointment.

## Notes or questions optional

Access instructions, scheduling details, or anything else the installation team should know.

## Send your installation request

Scan or take clear photos of **both completed pages** and email them to:

**install@harperinc.com**

Keep a copy for your records. The installation team will contact you to arrange the final date.